



Date: 30.03.20

**Private and Confidential**

**FAO:** School Head Teachers, SENCO, Inclusion Lead, Pastoral Lead, Safeguarding Leads

Dear Colleague,

**Re: Surrey Early Intervention Service Provision for Young People in Independent Schools**

In these unprecedented times, concerns have naturally been raised with regards to the current service provision & the COVID-19 situation. We would like to offer reassurance that the Early Intervention Services in Surrey are still available to offer support and advice to you all, if you need us via telephone, email or video call.

**The Surrey Early Intervention Services can be accessed through a variety of pathways:**

- Your area **Emotional Wellbeing School Nurse** through your School Nursing Team
- **0 – 19 Advice Line**
  - Tel: 01883 340 922 - Mon -Fri 8-5pm
- **Chat Health** – Mon - Fri expt. Bank Holidays 9am – 5pm
  - Text: 07507 329 951
- The **CAMHS SPA**
  - Tel: 0300 222 5755 – Open Mon – Fri 8am – 8pm & Sat 9am -12pm
- The **Surrey County Council C SPA Consultation Line**
  - Tel: 0300 470 9100 – Open Mon – Fri 9am – 5pm

In order to ensure the appropriate safety of the children, young people and their families we will be able to offer the following services currently, subject to constant reviews based on the Government's recommendations. Please refer to the CYPs & CFHS website for all up to date information as this may be subject to change.

- <https://www.sabp.nhs.uk/aboutus/coronavirus>
- <https://childrenshealthsurrey.nhs.uk/news/covid-19-coronavirus-guidance>

**The Early Intervention Services Offer:**

- Consultations for schools and professionals regarding young people presenting with an emerging to mild emotional wellbeing and mental health presentation
- Signposting schools, professionals, young people & parents to alternative services for support
- Sharing with & developing resources for schools, professionals & parents
- Providing telephone support to children, young people, parents & careers with emerging to mild emotional wellbeing and mental health presentation
- Providing telephone support to children, young people, parents & careers on all aspects of child health, development & parenting
- Guided self-help for young people and parents via telephone or video call
- Workshops & Training online

Please do let parents and young people know that these services are still available and can be accessed via schools and professionals in the normal way.

Please accept our sincerest apologies for any inconvenience caused through the necessary disruption to the service.

Yours sincerely,

A handwritten signature in black ink that reads "I. Matthews." The signature is written in a cursive style with a large initial 'I'.

**Ian Matthews**  
**CYPS Deputy Director**  
**Surrey Early Intervention Services**